

# Super Cat Converters Privacy Policy

---

## Introduction

---

Super Cat Converters Pty Ltd ACN 080 837 449 (**Super Cat Converters**) respects the privacy of personal information that it collects and is committed to managing that information in a responsible manner. “Personal information” is information we hold which is identifiable as being about you.

Super Cat Converters, like other companies operating in Australia, is bound by the 13 Australian Privacy Principles (**APPs**) as set out in Schedule 1 of the Privacy Amendment (Enhancing Privacy Protection) Act 2012, which amends the Privacy Act 1988 (as amended) which governs the way we collect, use, disclose, secure and otherwise manage your personal information. Super Cat Converters ultimately wants to make your online experience with us satisfying and safe and our aim is to safeguard your privacy and the security of your personal information whilst providing a personalised service that meets your individual needs and preferences. We take this stance not just to fulfil our legislative obligations under the Act, but also because we value your trust and our ongoing relationship.

Our privacy policy below explains how we will collect and use the personal information that you may give us. We may vary this policy from time to time and the current version will be that published on this site.<sup>[1]</sup> The word ‘we’ refers to Super Cat Converters, unless otherwise indicated.

---

## What we do when we collect your information

---

If you complete an inquiry or application form with Super Cat Converters, you will be asked to submit personal information about you and your personal circumstances in order to receive goods, services or credit from Super Cat Converters or its trusted Super Cat Converters partners including but not limited to Marketlend Pty Ltd ACN 602 720 856.

The basic personal information we may collect from you is information that can identify you, such as:

- your name, address and contact details (including email and telephone);
- user ID’s and passwords relevant to our website at [www.supercatconverters.com](http://www.supercatconverters.com);
- information about the goods or services provided to you by us, our agents and service providers;
- commercial in confidence information;
- records of communications or inquiries with Super Cat Converters; and
- other information relevant to providing you with the goods or services you are seeking.

More specific personal information we may collect from you, includes the following:

- copies of identification such as passport, driver licence, utilities notice, deeds, etc for anti money laundering / counter terrorism act (AML/CTF) identification requirements;
- bankruptcy details;
- bank account and credit card account details;
- tax file number;
- asset holding, shareholding entity details;
- any other personal information which we may require to provide the products and services to you; and/or
- payment performance with other payment or credit providers.

We may also need personal and financial information in order to supply information on products and services or to help us identify you when you contact us.<sup>[1]</sup> When we collect this information Super Cat Converters will only do so over a secure connection. If you communicate with us by email please be aware that the nature of communication over the web is such that emails may or may not be secure and may pass through several different countries on route to us.

Please be advised that Super Cat Converters cannot accept responsibility for unauthorised access to your information that is outside our control. Super Cat Converters may also obtain information from publicly available sources such as ASIC, or other trusted and accredited third parties that will have authority on which to pass on your information. Super Cat Converters will always act in accordance with the APPs .

---

### **The Super Cat Converters Data Protection Notice**

---

Super Cat Converters will only share the information you provide with trusted Super Cat Converters partners.<sup>[1]</sup><sup>[SEP]</sup> Super Cat Converters may use the information you provide for administration, marketing, customer services, credit risk assessment and profiling your purchasing preferences.<sup>[1]</sup><sup>[SEP]</sup> If you give us information about a second applicant or inquiring on behalf of another person, you do so confirming that they have given you permission to provide it to us and for us to be able to process their personal data and also that you have told them who we are and what we will use their data for, as set out in this notice.

All persons have the right to ask for a copy of all personal information and to correct any inaccuracies that may be found. For protection and training purposes, telephone calls to Super Cat Converters may be recorded and/or monitored.

---

### **Super Cat Converters' use of sensitive data**

---

By submitting data to Super Cat Converters, you give Super Cat Converters consent to use your sensitive personal data. Super Cat Converters will use this data when you purchase goods or services or apply for credit to purchase goods or services to carry out risk assessment processes. The results of this check will be available to you upon request. Please feel free to email [privacy@supercatconverters.com.au](mailto:privacy@supercatconverters.com.au) to request the results.

---

### **Cookies**

---

When you visit the Super Cat Converters Website, a cookie may be downloaded to your computer. We may also collect information using web beacons. Super Cat Converters' gmailcookies and web beacons will provide us with statistical information only and is non-personal, and allows us to track what you do on the Super Cat Converters Website.

Basic information such as the duration of time you may have viewed a page and other areas within the site that you may have visited and other general information. Super Cat Converters may also collect information about other websites you may visit after leaving Super Cat Converters. Super Cat Converters uses this data to improve our site and to enhance your experience of Super Cat Converters.

---

### **What Super Cat Converters do with your personal information**

---

Super Cat Converters will only use your information for the purposes that you would reasonably expect, that we inform you of when we collect your personal information or for which you have given us your actual consent.

Super Cat Converters or its trusted partners will not contact you, or pass your information for any marketing or promotion purposes unless you have indicated your agreement that we may do so.

Super Cat Converters is extremely committed to treating all personal data with diligent due care and in accordance with all of the data protection principles.

---

### **Third party sites**

---

Where our site has links to other websites not owned or controlled by us, we are not responsible for these sites or the consequences of you going on to those sites.

---

### **Consent, access to your personal information, rights**

---

You have the right to access to the personal information we hold about you. There is generally no cost for accessing the personal information we hold about you, unless the request is complex or resource intensive. If there is a charge, it will be reasonable and we will let you know what it is going to be so that you can agree to it before we go ahead. Where the regulations of the appropriate jurisdiction you reside prohibits any cost to be charged, we will not charge any fee.

You can consent to the processing of personal data, but if you are younger than 16 years old, you cannot participate on as an account holder on the Super Cat Converters Website and we will not accept any provision of your data by you or any other party. Regardless, processing of personal data for persons younger than 16 years old will require consent of the person's guardian or parent.

Should you wish to access and update your personal information, please direct your request to our Privacy Officer at [privacy@supercatconverters.com.au](mailto:privacy@supercatconverters.com.au). You may be required to provide suitable identification to enable us to protect the security and privacy of your personal information.

---

### **Accessing the Super Cat Converters' website from the EU**

---

In addition to the Privacy Act 1988 (as amended), Super Cat Converters is governed by other laws including but not limited to the General Data Protection Regulation (GDPR) (EU) 2016/679, a regulation in EU law on data protection and privacy for all individuals within the European Union and the European Economic Area. It also addresses the export of personal data outside the EU and EEA. The GDPR aims primarily to give control to citizens and residents over their personal data and to simplify the regulatory environment for international business by unifying the regulation within the EU.

Super Cat Converters is extremely committed to treating all personal data with diligent due care and in accordance with, but not limited to the principles set out in (GDPR) (EU) 2016/679.

Where your information is protected by the (GDPR) (EU) 2016/679, you have the following additional rights:

- a) the right to be forgotten;
- b) the right for your information to be removed from the Super Cat Converters website and any data storage site where Super Cat Converters deposits this information;
- c) the right to restrict the way we process your personal data;
- d) the right to receive the personal data to a controller in a structured commonly used machinable format;
- e) the right to transmit your personal data to another controller as referred to in paragraph d above without obstacle.